

ADA Nationwide Roadside Assistance Membership Benefits - - Terms and Conditions

Eligible Vehicles: Service applies to any licensed motor-driven vehicles utilized by member on file with ADA Nationwide.

Membership Card (s): You must dial the 800 # provided on your membership card in order to receive paid services. In the unlikely event that ADA Nationwide is unable to perform a request for service ADA at its sole discretion may provide reimbursement for service paid by member.

Scope of Services: As an ADA Member, you are entitled to four (4) free Emergency Road Service calls per membership year. Only one call for service will be honored per single occurrence. Membership does not provide for services that are related to sales, repair warranty or manufactures warranty. If it is determined that a service rendered to a member is insurance or warranty issue ADA Nationwide reserves the right to seek reimbursement. Vehicles exceeding four (4) calls for emergency road service during a membership year will be charged the clubs wholesale rate which varies by region on a per occurrence basis. ADA also reserves the right to limit service, not renew a membership, or cancel a membership on a pro-rata basis when a member's usage exceeds the 4 calls in a membership year. Maximum reimbursable benefit per occurrence is \$125.00. Associate members receive same services and benefits as the primary member. Emergency Towing service is a paid benefit when a vehicle becomes disabled while traveling.

- **Lift Service:** If the lift gate or ramp on your handicap vehicle becomes stuck ADA will dispatch and coordinate technical assistance to your location. ADA may also arrange phone consultation regarding a lift malfunction with a qualified technician.
- **Wheelchair or Scooter Assistance:** If you are away from home and your mobility device stops working ADA will coordinate and dispatch a qualified technician to assist with a solution. Wheelchair Roadside battery repair, charging, or replacement may be coordinated where available at member request. Parts and labor are the responsibility of the member.
- **Emergency Wheelchair Rental Assistance:** If your wheelchair or scooter must be taken away for repairs ADA will assist with wheelchair rental up to \$55.00. Reimbursement request must be submitted in writing along with sales receipt from issuing company. Submit request to: ADA Nationwide, 29093 Cobblestone Street, Nuevo Ca 92567-8900
- **Emergency Towing:** When you need **emergency** towing, notify ADA and a truck will be dispatched to assist you in accordance with the towing/extrication provision of your state. Be advised ADA Nationwide will pay for towing service due to an accident. ADA will not consider reimbursement for police ordered towing. Towing services are provided for vehicles less than 9,000 GVW; at no charge with paid membership dues. *Your free towed mile limit is **to the nearest reliable repair facility**. Towing service is a covered benefit for emergency service only, and does not include re-towing from shop to shop, or from repair shop to home towing. * ADA will coordinate non-emergency service and/or para-transit wheelchair services for member free with paid membership dues.
- **Battery Jump Start, Repair or Replacement:** A battery jump will be provided in an effort to start your vehicle. Roadside battery repair or replacement may be coordinated where available at member request. If the vehicle will not start, towing will be provided. Parts and labor are the responsibility of the member.
- **Mechanical Adjustment:** Provides for roadside repair or minor adjustments to a motor vehicle or mobility equipment to be made at your disablement site in an attempt to allow the equipment to operate safely under its own power. If the minor adjustments are unsuccessful, we will arrange for towing and/or wheelchair transport assistance where available.
- **Tire Change, Repair or Replacement:** A flat tire will be inflated or replaced with your spare tire. If you do not have a spare tire, tire repair or replacement will be coordinated at members request where available. Tire change service does not apply to vehicles over 9,000 GVW or vehicle with dual rear axles. Parts and labor are the responsibility of the member.
- **Extrication /Winching Service:** When a vehicle becomes stuck and can be safely reached from a normally traveled roadway, service will be provided by one truck and driver. Situations requiring more operators or equipment will be provided at member's expense. If the vehicle cannot be safely driven after winching, it may be towed.
- **Lockout Service:** When keys are locked in the passenger compartment of the vehicle, an ADA service person will attempt to gain access. If the Vehicle cannot be opened, it may be towed.
- **Locksmith Service:** When keys are locked in the trunk, lost, or broken locksmith service will be coordinated at no charge. Parts and labor are the responsibility of the member.
- **Fluid Delivery:** When a vehicle runs out of fuel or other fluids an emergency supply sufficient to reach the nearest service station will be brought to the disabled vehicle. ADA cannot guarantee specific brands, octane ratings or the availability of diesel fuel. If the vehicle will not start, towing may be provided. Members will be charged for fuel at current pump prices.
- **Passenger Transport:** When a vehicle must be towed away for repairs, wheelchair lift passenger transportation service may be provided for the occupant of a disabled vehicle where available. Maximum transportation benefit includes 10 mile distance without charge, or up to \$55.00. Over mile charges are the responsibility of the member.

URGENT TRAVEL ASSISTANCE

Turn by turn driving direction
Urgent evacuation assistance
Urgent message relay
Wheelchair airport shuttle service
Wheelchair or scooter rental assistance
Wheelchair door to door transport
Accessible van rental search
Lost passport assistance
Lost baggage search and delivery assistance

URGENT MEDICAL ASSISTANCE

Medical evacuation assistance
Medical referrals (dental and vision)
Eyeglasses / Corrective lens referrals
Prescription delivery assistance
Doctor appointment transport assistance
Care giver support group referrals
Care giver referrals services
Companion animal referral service
Assisted living referral service

ACCESSIBLE CONCIERGE

Travel & entertainment assistance
Accessible restaurant reservations
Hotel / Resort reservations
Grocery delivery assistance
Driver for a day referral service
Personal shopper referral service
Day Care referral service
Accessible trip routing
Wheelchair van buying assistance

**WE GO THE DISTANCE WITH YOU NATIONWIDE!
24 HOURS A DAY - - 365 DAYS A YEAR**

TC12015-16

ADA Nationwide Roadside Assistance®

adaautoclub.com

800-720-3132

WE GO THE DISTANCE WITH YOU, EXCEEDING YOUR EXPECTATIONS, MILE AFTER MILE!

SAFETY

Customer Testimonials

Dear ADA Nationwide,
I am a person who drives and uses a wheelchair. Recently the lift ramp on my van got stuck with me on it. I was stuck on the lift half way out of my vehicle in a parking garage. As it turns out a fuse that operates the wheelchair lift had blown out and your service person was able to replace it for me right on the spot! I am grateful that your company arranged such excellent service for me and that my vehicle did not have to be towed away. Your roadside mechanical repair services saved the day.
Thank You!

Philip R. Lancing, MI

Dear Member Services,
I wanted to say Thank You for the excellent service you provided to our family. Not only did the towing company arrive quickly but so did the wheelchair transport company. You were able to get our van towed to a repair shop and get my son home safely without leaving his wheelchair behind.

Thank you for everything you did that day, and for making it happen so quickly!

Linda D. TX

SECURITY



For as little as .38 cents a day you can have an auto club membership that goes beyond just towing, tire change or jump start service. As a member of ADA Auto Club™ you have the security and convenience of one call access to 24 hour urgent mobility assistance and services too.

- Emergency Towing
- Wheelchair Transportation Assistance
- Lift or Wheelchair Ramp Assistance
- Tire Change Service
- Tire Replacement Service
- Battery Jump Start Service
- Battery Replacement Service
- Fuel or Fluids Delivery Service
- Vehicle Unlock Service
- Locksmith Assistance
- Roadside Mechanical Repair
- Wheelchair Roadside Assistance
- AND MUCH MORE!



CONFIDENCE

Service you can count on with a company you can trust since 2005!

ADA Standard 12 month membership \$140.00



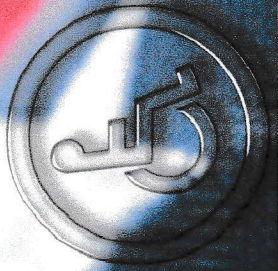
Enroll today with promo code **MOBILITY** and get **2 extra months coverage FREE**

- 14 MONTHS FOR THE PRICE OF 12 -
A \$25.00 SAVINGS!

At ADA Nationwide we understand the difference it makes to have an auto club membership with a company prepared to assist you with the service required to keep drivers who use a wheelchair safer while traveling.

CALL NOW!
800-720-3132

**WE WON'T KEEP YOU
WAITING!**



WE TAKE CARE OF WHAT THE OTHERS LEAVE BEHIND!



Wheelchair Accessible
Emergency Roadside Assistance
adaautoclub.com®

ADA Auto Club

**WE MEAN IT WHEN WE SAY WE WON'T
LEAVE YOU STRANDED.**

- Wheelchair Transportation Assistance
- Wheelchair Ramp Assistance
- Wheelchair Lift Assistance
- Tire Change Service
- Tire Replacement Service
- Battery Jump Start Service
- Battery Replacement Service
- Fuel or Fluids Delivery Service
- Vehicle Unlock Service
- Locksmith Assistance
- Roadside Mechanical Repair
- Emergency Towing Service

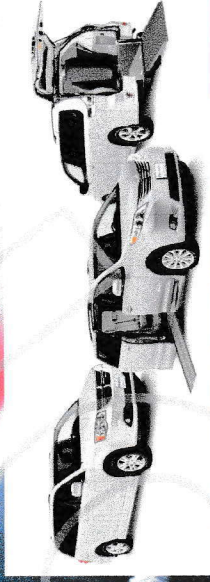
WE GO THE DISTANCE WITH YOU!

24/7 PERSONAL ASSISTANCE

Roadside events are never convenient, but at ADA Auto Club™ we make it easy to access service beyond the roadside:

- Urgent evacuation assistance
- Accessible hotel search and reservation
- Turn by turn directions
- Prescription delivery assistance
- Door to door transportation services
- Rental vehicle assistance
- Passport/travel documents assistance
- Eyeglasses/Corrective lens Replace Assistance
- Urgent message relay
- Medical referrals (including dental)
- **AND MUCH MORE**

**ROADSIDE SERVICE FOR
YOUR LIFT OR RAMP VAN!**



**TECHNICAL SERVICE FOR
YOUR WHEELCHAIR!**



800-720-3132
24-hours a day
365- days a year

**GET YOUR MEMBERSHIP
TODAY AND SAVE!
USE PROMO CODE
"MOBILITY"**

**SAVE
\$25.00**



WHEELCHAIR ROADSIDE ASSISTANCE AND TOWING



Paralyzed Veterans
of America



800-720-3132

Please complete this form:

Full Name of Primary Member		
Mailing Address		
City	State	Zip
Home Phone Number	Cell Phone Number	
Email Address		

Please provide vehicle information:

Vehicle year	Vehicle Make	Model	License Plate
Type of Lift or Ramp Conversions: (Braun, Ramp Van, VMI, Hand Control, Transfer Seat, etc.)			
Type of Wheelchair or Scooter: (Jazzy, InvaCare, Storm, etc.)			

**** Paralyzed Veterans of American Receive 14 month membership for the price of 12 ****

CHOOSE MEMBERSHIP LEVEL:

- ☐ ADA Standard -- 1 year membership -- \$140.00
 - ☐ **Add associate member(s) to primary membership -- \$25.00 ea.**
- ☐ ADA Security Plus -- 2 year membership -- \$255.00 -- You Save \$50.00
 - ☐ **Add associate member(s) to primary membership -- \$25.00 ea.**
- ☐ ADA Extended Plus -- 3 year membership -- \$370.00 -- You Save \$75.00
 - ☐ **One (1) FREE associate member- with 3 year membership!**

Full Name of 1 st Associate Member	Phone Number
Full Name of 2 nd Associate Member	Phone Number
Payment method: <input type="checkbox"/> Check --or-- Credit Card* <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> Discover	
Credit Card Number	Expiration Date / CVV#
Signature	Today's Date

Make check payable to: ADA Nationwide Roadside
Mailing address: 29093 Cobblestone Street
Nuevo, CA 92567

FAX THIS DOCUMENT TO SECURE FAX NUMBER 1-888-503-8260